



# ACCOUNTS RECEIVABLE & COLLECTIONS

## CORE SERVICES

- Accounts Receivable Management
- Customer Acquisition
- Customer Sales
- Customer Care
- Customer Retention
- Product Support
- Third-Party Verifications
- Payment Services
- Appointment Setting
- Back Office



KM<sup>2</sup> Solutions provides high-quality, cost-effective receivables management services. We help clients acquire new customers, support existing customers, and help prevent accounts from slipping into delinquency.

- We support top Fortune 500 companies in industries such as Financial Services, Technology, Retail/eCommerce, Utilities & Energy, Communications & Media, Cable & Wireless, Travel & Hospitality, Healthcare, Consumer Packaged Goods, and Automotive.
- We support customers of all credit rankings, from high-quality to subprime.
- KM<sup>2</sup>'s pricing is up to 50% lower than the typical domestic contact center cost.
- We outperform in all key receivables management metrics, including Right Party Contact, Promises to Pay, Kept Rate, Dollars Collected, Average Handle Time, and Calls per Day.
- All our contact center locations are in regions with extensive service sectors, which allows for multilingual, high-quality collections practices, even when curing highly delinquent accounts.
- **KM<sup>2</sup> Locations:**



- Barbados
- Colombia
- Dominican Republic
- Grenada
- Honduras
- Saint Lucia



## Why KM<sup>2</sup> Solutions?

KM<sup>2</sup> Solutions is an award-winning BPO with over two decades of experience operating an exclusively nearshore strategy throughout the Caribbean and Latin America. The company provides clients with a host of outsourcing solutions, including customer care, receivables management, technical support, sales & marketing, data analytics, and back-office processing. KM<sup>2</sup> Solutions maintains PCI DSS compliance, completes an annual SOC 2 audit, and has a Compliance Management System that aligns with the FDIC.

For more information, please contact the Sales Team:

 (262) 385-0955  
 [salesteam@km2solutions.com](mailto:salesteam@km2solutions.com)