

KM² Solutions

St. George's, Grenada

Ribbon-Cutting Ceremony



[WEB VERSION](#)

May 2024

On Wednesday, April 24th, 2024, KM² Solutions hosted its official ribbon-cutting ceremony for its newest facility in St. George's Grenada. Grenada's Prime Minister, the Honorable Dickon Mitchell, joined the celebration along with KM² Solutions President & CEO David Kreiss, Member of Parliament for St. George Northeast, Hon. Ron Redhead, Spice Basket Managing Director Mr. Hugh Dolland, along with other dignitaries and members of the KM² executive team.



The two-and-a-half-hour event opened to music from local Saxophonist Lyndon Langdon. It featured speeches from Jermaine Denny, Site Director of KM² Grenville, Mr. Hugh Dolland, Managing Director of Spice Basket, David Kreiss, KM² President and CEO, the Prime Minister of Grenada, the Honorable Dickon Mitchell, and closing remarks from Petra Albert, Site Director of KM² St. George's. The ribbon was cut by the Honorable Prime Minister, David Kreiss, and the Hon. Ron Redhead, who then toured the state-of-the-art facility and met with some of the newest members of KM² Solutions' team in Grenada.

"We noticed what kind of incredible country this is when we first moved into Grenville. And from there, we realized that this is probably one of the best-performing centers in our entire enterprise. Why is that? It's because you have spent your time and money on a school system that is providing an incredible education to all of your sons and daughters. The next question is, when they finish school, what's next?"

- David Kreiss, President & CEO, KM² Solutions



For more information:

Joe Wester

| sales@km2solutions.com

| www.km2solutions.com



KM² Solutions originally opened its doors in Grenville, Grenada, in 2010. That office has grown to over 550 employees at the Seamount Industrial Park. In 2023, KM² broke ground on their new office at the Spice Basket complex, expanding capacity and adding over 650 new careers to the Grenada market. The company has since filled half of that capacity, with an additional 300 jobs expected to be filled this year. This will bring the total employed to over 1200 nationwide.

"It is clear, given the history of the company, given that it has been in Grenada for 14 years, and that it is celebrating its 20th anniversary, that these jobs are not just first jobs, but that they have gone on to become careers. They have gone on to become meaningful. They have gone on to give purpose to the lives of the people who work in the organization."

– **Prime Minister of Grenada**, the Honorable Dickon Mitchell



KM² Solutions extends its heartfelt gratitude to the Prime Minister and the people of Grenada for providing an excellent business environment enriched by a skilled and dependable workforce. KM² is committed to sustaining this growth in Grenada and aims to be a steadfast and impactful corporate citizen of the Nation for now and for the future.

For more information or access to the press kit, please email: press@km2solutions.com



ABOUT KM² SOLUTIONS

KM² Solutions (KM2 Solutions) is an award-winning BPO with over two decades of experience operating an exclusive nearshore strategy throughout the Caribbean and Latin America. KM² provides outsourced inbound and outbound customer service contact services for voice, chat, email, and mobile to clients in financial services, multi-unit healthcare, insurance services, travel & hospitality, eCommerce, technology & telecommunications, home services, and other sectors. The company provides clients with a host of solutions, including customer support and care, telesales & retention, claims management & processing, appointment setting & schedule management, loan origination & verifications, back-office processing, and technical support. KM² Solutions maintains PCI DSS compliance, completes an annual SOC 2 audit, and has a Compliance Management System that meets the FDIC standards.